

# Handyperson Services National Service Provider Consortium

For many older people, affording repairs and finding a trustworthy, competent builder are major worries. The significant increase in home ownership amongst lower income householders is resulting in a growth in the need for affordable help with small repairs and minor adaptations.

Care & Repair England is supporting a consortium of national voluntary sector service providers and working together to promote greater recognition of the value of handyperson services to older and disabled people.

## 1. Aims

### To work together in order to:

- 1.1. promote the improved availability of handyperson services to older and disabled people across England
- 1.2. encourage and enable more coherent service planning, delivery and commissioning of handyperson services amongst planners and commissioners of services
- 1.3. promote best practice and high standards of service delivery
- 1.4. develop ideas about future provision of handyperson services by the voluntary and community sector (VCS)
- 1.5. consider the current position and possible need for an improved evidence base of the relevance of HP services to key social policy objectives.

## 2. Membership

2.1. Representatives of the national organisations who work with front line providers will be the core members of the group:

- Age Concern England - representing local Age Concern groups [www.ace.org.uk](http://www.ace.org.uk)  
Tel: 020 8765 7200
- Foundations – representing home improvement agencies [www.foundations.uk.com](http://www.foundations.uk.com)  
Tel: 01457 891909
- Help the Aged –operate handyvan local projects across UK.  
[www.helptheaged.org.uk](http://www.helptheaged.org.uk) Tel: 0207 278 1114
- Care & Repair England – national housing charity supports new service provision and services the provider group [www.careandrepair-england.org.uk](http://www.careandrepair-england.org.uk) Tel: 0115 950 6500