

# In our own hands

Hot topic...  
**FREE**  
conferences  
for commissioners,  
planners and  
providers

Improving information and advice  
for later life decision making

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**9 MAY** Manchester

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**10 MAY** Birmingham

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**17 MAY** York

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**25 MAY** London

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**Book your place today – limited places**

## About the conferences

As radical changes across housing, health and care provision for older people take shape, access to independent advice and information about later life housing and care options is becoming more important than ever. Local authorities and health sector organisations are increasingly being expected to work with older people to enable individual choice and control. Good quality, impartial advice and information about housing and care alternatives is greatly valued by older people who, more than ever, are being exhorted to plan ahead for their own later life living arrangements.

These conferences provide the perfect opportunity for delegates to find out more about the links to emerging policy agendas, to share knowledge and experience, and to discuss how to work together to shape future provision of housing and care advice for older people.

### Who should attend?

These conferences are aimed at senior decision makers, service planners, commissioners and managers in local authorities, the health sector, housing and care organisations, charities, benevolent societies and the voluntary sector.

They will be relevant to all those with an interest in improving the provision of housing and care information and advice for older people to enable better decision making in later life.

### Benefits of attending

- Keep up-to-date with the latest policy & thinking from government, with high profile and influential speakers at the cutting edge of developments
- Learn about and share examples of innovative advice and information provision
- Participate in debate and discussion about key issues
- Network and make useful new contacts

# Programme

9.15	<b>Registration and refreshments</b>
9.45	<b>Chairs welcome</b> Lord Richard Best, Chair of the All Party Parliamentary Group (Housing and Ageing) London Peter Archer, Pro-Housing Alliance and CIEH (Birmingham) Sue Adams, Chair, Housing and Ageing Alliance, CEO Care & Repair England (Manchester, York)
10.00 - 11.30	<b>The importance of housing advice and information for older people in the context of New Localism and Big Society</b> Department for Communities and Local Government: Shehla Husain, Director (London) Gemma Penn (York, Manchester) Ellie Simcox (Birmingham) <b>The key role of advice and information for older people in the emerging Health, Social Care, Prevention and Public Health agendas</b> Department of Health: Jazz Bhogal, London, tbc, Jeremy Porteus, Head of the Housing LIN and former senior DH adviser (Manchester, Birmingham, York) <b>Emerging issues that will impact on 'move on' decisions in later life</b> Chartered Institute of Housing, Domini Gunn, Director, Public Health & Vulnerable Communities (London, York) Sarah Davis Senior Policy Officer (Manchester, Birmingham) <b>Evidencing the value of housing advice and information for older people</b> Dr Gemma Burgess, Cambridge University, Centre for Housing and Planning Research
11.30	<b>Refreshments and Networking</b>
12.00 - 12.45	<b>Future Vision</b> <b>Inseparable? Emerging models of information and advice within home improvement agencies</b> Foundations Andy Chaplin, Director (London) Malcolm Ramsey, Policy, Research, Communications Manager (Manchester, Birmingham, York) <b>Where next for Advice and Information for Older People?</b> John Galvin, CEO, Elderly Accommodation Counsel (London, Manchester) Daniel Pearson Director, FirstStop (Birmingham, York)
12.45 - 1.45	<b>Lunch</b>
1.45 - 2.30	<b>Choice of two Sub Plenaries</b> <b>1. Pass it on – the power of information networks amongst older people</b> Manchester – Care & Repair England and the Generation Project Birmingham – The Peer Review programme, Ridgeway Associates York – The Elders Council of Newcastle and the Quality of Life Partnership London – The Peer Review programme, Ridgeway Associates <b>2. We did it our way – Pioneering housing advice and information initiatives</b> Manchester – Derbyshire Countywide Housing Options Service Birmingham – <i>If only I had known...</i> information provision in hospitals in Warwickshire York – Housing advice and information for vulnerable older people in Leeds London – Promoting and developing housing options across boroughs
2.30 - 3.15	<b>Participative groups</b> <ul style="list-style-type: none"><li>▪ <b>Smart thinking? How to make best use of existing capacity</b></li><li>▪ <b>Key messages DCLG/DH/FirstStop/Foundations and others re: future of Advice and Information</b></li></ul>
3.15	<b>Key messages from groups and reflections on the day's discussions</b>
3.45	<b>End</b>

## Booking Information

### How to book your place

ONLINE: Download the booking form

<http://www.careandrepair-england.org.uk/pdf/conference.doc>

complete and email to [info@careandrepair-england.org.uk](mailto:info@careandrepair-england.org.uk)

POST: Print off and post your completed form to:

Care & Repair England, The Renewal Trust Business Centre,  
3 Hawksworth Street, Nottingham, NG3 2EG

Places are subject to availability and early booking is advised.

### Venue locations and joining information

These will be sent out to delegates (normally by email) when a place is confirmed. If you have not heard from us within 7 working days of submitting your booking, either to confirm your place or to inform you that an event is fully booked, please contact us (details below).

### Contact details

For ENQUIRIES: email [info@careandrepair-england.org.uk](mailto:info@careandrepair-england.org.uk) or phone 0115 950 6500

### TERMS AND CONDITIONS:

- You will receive a confirmation of booking and joining instructions within 7 working days of us receiving your booking form. If you do not receive the confirmation within the specified time limit, please contact Care & Repair England on 0115 950 6500
- Please inform us on 0115 950 6500 if you wish to cancel your place at the conference, all cancellations must be received 7 working days before the date of the conference
- A standard fee of £50 will be charged for non-attendance or for cancellations with less than 7 working days of the conference.
- Data Protection: Care & Repair England will use the information you provide on your booking form, and additional information you may provide in the future, for administering our conferences. We will not disclose this information to any other person or organisation, except in connection with the above purpose. All conference delegates are provided with a list of their co-delegates' names and organisations, but no further details.

## Booking form

### Event for which booking is required:

9 May Manchester     10 May Birmingham     17 May York     25 May London

Delegate name \_\_\_\_\_

Job title \_\_\_\_\_

Organisation \_\_\_\_\_

Address \_\_\_\_\_  
\_\_\_\_\_

Delegate tel \_\_\_\_\_ Delegate mobile \_\_\_\_\_

Delegate email \_\_\_\_\_

Contact email \_\_\_\_\_

Contact name \_\_\_\_\_

Dietary requirements \_\_\_\_\_

Other requirements \_\_\_\_\_

*Please ensure that the delegate's name is set out as you would like it to appear on the delegate list and name badge.*

- Please tick to indicate that you have read and agree to the booking terms and conditions
- Please tick the box if you do not wish to receive information about further events being organised by Care & Repair England or FirstStop
- Please tick the box if you do not wish to receive Care & Repair England's Free Quarterly News and Policy Update

This programme is correct at the time of going to press. In the event of one or more of the advertised speakers being unable to attend, for reasons beyond the control of the conference organisers, we reserve the right to make alterations or substitutions to the programme as deemed fit. All timings are provisional and may be subject to change. Views expressed by speakers are their own. Care & Repair England disclaims any liability for advice given or views expressed by any speaker at the event or in notes or documentation provided for the delegates.